

## CELEBRATING 35 YEARS

Since 1975, Crossroads of Western Iowa has instilled a tradition of values that strives to make a lasting impact on those we serve. It is a foundation of leadership, service and community. Together we are united in creating opportunities for excellence.

Crossroads of Western Iowa (Monona Services, Inc.) began in 1975 by the Monona County Association for Retarded Citizens. It was the intent of this group of people to develop services for people with disabilities based on a certain set of beliefs and values. These values have remained with the organization over the years.

### ONAWA LOCATION

*301 10th Street  
Onawa, IA 51040  
P: 712.423.1477  
F: 712.423.1480*

### MISSOURI VALLEY LOCATION

*One Crossroads Place  
Missouri Valley, IA 51555  
P: 712.642.4114  
F: 712.642.4115*

### COUNCIL BLUFFS LOCATIONS

*LINKS Day Service  
1529 9th Ave  
Council Bluffs, IA 51501  
P: 712.309.0020  
F: 712.309.0024*

*Residential & Administrative Offices  
535 W. Broadway, Suite 201  
Council Bluffs, IA 51501  
P: 712.328.1930  
F: 712.328.1933*

# VALUES



Explore  
Crossroads!



## OUR VALUES FOR THE LAST 35 YEARS

RESPECT FOR EVERY INDIVIDUAL,  
CONSUMERS AS WELL AS STAFF MEMBERS

BASIC CHRISTIAN PRINCIPLES, THE  
"GOLDEN RULE"

EVERYTHING WE DO CAN BE DONE BETTER

ALL WE DO MUST BE DONE IN AN ETHICAL  
AND HONEST MANNER

WE MUST BE FISCALLY RESPONSIBLE

WE VALUE TEAMWORK AS WELL AS  
INDIVIDUAL CONTRIBUTIONS



TO LEARN MORE VISIT  
[WWW.EXPLORECROSSROADS.COM](http://WWW.EXPLORECROSSROADS.COM)

# WHAT WE DO

## OUR VISION:

*United in creating opportunities for excellence.*

## OUR MISSION:

*The mission of Crossroads of Western Iowa is to empower individuals to actively seek out opportunities for an enhanced quality of life.*



## RESIDENTIAL SERVICES:

*Respite services are provided to children and adults with disabilities that reside at home. Funding is under the Home and Community Based Waiver Program. Services are provided to a person in their home while the family needs time away.*

## SUPPORTED COMMUNITY LIVING:

*These services were designed to support and provide skills and activities for daily living to adults and children with disabilities. We want to support people to become as independent as possible by giving them the skills and knowledge they need.*

## WORK SERVICES:

*Vocational services are designed to provide paid, meaningful work for people with disabilities. Each person served in the work service program develops a sense of pride and self-worth along with learning to work with others and produce quality work. Our recycling program provides sustainable work and a way to give back to the world in which we live.*

## LINKS:



*This new service offers individuals with developmental disabilities, brain injury, or chronic mental illness an environment where one can receive assistance with acquisition, retention, improvement in self-help, socialization and adaptive skills. Our unique environment fosters community integration and builds around technology and its use in our everyday living.*



# WHAT YOU CAN DO

## DONATE:

- *Crossroads Heroes Program: You can make a donation in the name of a special friend.*
- *Benefits of Bounty: Is a way for area farmers to share a portion of their harvest with the Crossroads of Western Iowa Foundation.*
- *For all the different ways to contribute go to [www.explorecrossroads.com](http://www.explorecrossroads.com)*

## VOLUNTEER:

- *Teach a class on crafts/sewing/etc.*
- *Area clergy to help with spiritual growth*
- *Contact us for current volunteer opportunities*

# WHO WE ARE